

**KEYSTONE HEALTH CENTER
ACCESS TO HEALTH CARE TASKFORCE**

DATE: September 19, 2019

RECORDER: Christina Methner

START TIME: 11:00 a.m.

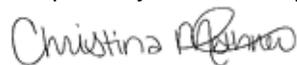
Donna Brandmeyer, David Grant, Robin Harmon, Daphne Murray, Noel Purdy, Gabby Ratliff.

TOPIC	DISCUSSION	ACTION
1. Call To Order		Dave Grant called the meeting to order at 11:00 a.m.
2. Approval Of Minutes		On a motion by Noel and seconded by Daphne, the minutes of the May 16 th meeting were unanimously approved as presented.
3. Old Business		
None.	None.	
4. New Business		
A. Review of Action Plan and Goals	<p>Objective 2.1.1 - Reduce the proportion of persons who are unable to obtain or delay in obtaining necessary medical care by addressing access and financial barriers.</p> <p>Strategy 2.1.1.1 - Develop systems of care that support ease of access.</p> <p>Dave said for Medicare patients, cost is a big barrier to care. Signing an ABN or getting an unexpected bill is another barrier. We hope that EPIC will improve access.</p> <p>Objective 2.1.2 - Increase the proportion of persons with an established Patient-Centered Medical Home</p> <p>Strategy 2.1.2.1 – Recruit and retain primary care clinicians and dentists to Franklin County</p> <p>Recruiting is an ongoing battle, but Keystone Health had a good quarter and recruited several new providers. Keystone has expanded its J1 Visa program and also has the NHSC which are advantages. Robin suggested tracking why providers leave or don't come to the area in the first place. In some areas the community is doing well – there are three infectious disease physicians which is unheard of in a community this size. Dave will talk to Keystone's HR department about finding out reasons providers leave and Noel will contact WellSpan.</p> <p>Objective 2.1.2 Increase the proportion of persons with health insurance</p> <p>This has been facilitated by Keystone Health's Outreach</p>	

	<p>Enrollment Navigators.</p> <p>Objective 2.1.3 – Increase access to innovative and convenient delivery service models</p> <p>Strategy 2.1.3.1 – Expand community health worker programs to improve access and coordination of care to various populations</p> <p>A program was piloted at The Towers a couple years ago which has been successful and has since expanded with one worker at the towers and another working community-wide. The outcomes have been great. Keystone is exploring hiring its own community health workers.</p> <p>Strategy 2.1.3.2 – Identify emerging virtual care service opportunities</p> <p>WellSpan is looking into expanding its telemedicine department, and innovative care models are being looked at in the Franklin County Mental Health Taskforce. Mental health providers are being imbedded in primary care sites at both WellSpan and Keystone.</p> <p>Objective 2.2.1 – Utilize emerging population health tools and data to identify vulnerabilities of diverse patient populations</p> <p>Strategy 2.2.1.2 Utilize geographical data to identify clusters of populations based on SDOH data</p> <p>Dave presented a geographical data tool at a previous meeting. Keystone is using social determinants of health data and can track which geographical areas each response comes from.</p>	
<p>5. Recommendations from Participating Organizations for Goals to Include</p>	<p>5. Dave asked the group to let him know if anyone has ideas of other items that should be included.</p>	
<p>6. Updates From Members</p>	<p>6. Donna reported Waynesboro Community and Human Services has Penn State students working with them and the students are doing well. The patients love them and it is a great partnership for the agency. One male student wants to be a community health nurse.</p> <p>Robin reported PA CareerLink is looking for job seekers of any type as there are lots of open jobs and low foot traffic. Transportation has been a barrier for her clients – including getting to her office, to interviews, and to work.</p> <p>Noel reported Healthy Communities Partnership has been busy with the Community Health Improvement Plan which is being approved next week.</p> <p>Daphne reported WellSpan is working on integration</p>	

	<p>and focusing on EPIC. Preferred provider network agreements may start in our community. They are working with SCCAP on food insecurity in patients and there are care packages in many offices.</p> <p>Dave reported Keystone Health is moving to EPIC and is part of the WellSpan ACO starting January 1. They are working on redesigning their care management department and have added chiropractic and podiatry services.</p> <p>Gabby reported the Franklin County Planning Department has a new director, Steven Thomas, who is trying to make community connections. They are working on making a bike/pedestrian plan and are working with commuter services and Rabbit Transit.</p>	
Next Meeting	The next meeting is scheduled for November 14, 2019 at 11:00 a.m.	
Adjournment		The meeting adjourned at 11:52 a.m.

Respectfully submitted by:



Christina Methner, Recorder