## **KEYSTONE HEALTH CENTER** ACCESS TO HEALTH CARE TASKFORCE

**DATE:** September 15, 2016 **START TIME:** 11:00 a.m.

**RECORDER:** Christina Methner MEMBERS PRESENT: Douglas Bitner, Christina Burns, Joanne Cochran, Kris Culler, Emily Eshleman, Melanie Furlong, Pam Laye, Gladys Leon, Pat McCulloh, Daphne Murray, Linda Noble, Barbara Rossini,

Jeff Truhan, Stephanie Unger, Cindy Weidman, Bob Whitmore

TOPIC	DISCUSSION	ACTION
Call To Order		Joanne Cochran called the meeting to
		order at 11:05 a.m.
Approval Of Minutes		On a motion by Jeff Truhan and
		seconded by Kris Culler, the minutes
		of the July 21st meeting were
A		unanimously approved as presented.
Old Business	N. P.	
	No discussion.	
New Business		
	Joanne informed the group that we have	
1	received a \$1,162,000 grant from the Federal	
	Government to improve transportation access.	
	Our hypothesis was that a lack of transportation	
	leads to poor access to healthcare, which leads	
	to poor health outcomes. This grant will be used	
	to provide a fixed route to all Keystone and	
	Summit offices, as well as The Chambersburg	
	Hospital, pharmacies, and grocery stores. The	
	route will begin in Franklin County, but will also	
	be expanded to Adams and York Counties.	
	Joanne introduced Barbara Rossini, who is the	
	Vice President of Community Relations at	
	Summit Health.	
	Barbara explained the Community Health	
	Needs Assessment is mandated by two federal	
	organizations. We are trying to develop internal	
	plans to get people healthier, and engage	
	everyone in the community. Summit, Keystone,	
	and many other organizations are working	
	together on this initiative, and everyone's help is	
	important. We will be having some new	
	members joining us in the future. The website	
	HealthyFranklinCounty.org is a good platform to	
	put information in the public's view.	
A. Access To Care	A. Goal 1.1: Improve access to primary care	
Objectives and	services for residents of Franklin County.	
Strategies		
	Moving forward, we will be breaking into smaller	
	groups and assigning tasks in order to complete	
	our objectives and strategies.	

Objective 1.1.1: Increase the Proportion of Persons with a Usual Primary Care Provider

## B. Strategy 1.1.1.1

Strategy 1.1.1.1: Promote and Establish a School-Based Health Clinic

This has been accomplished as Keystone's health clinic at CASHS is up and running. It is open Monday through Friday from 8 a.m. until 12 p.m. Consent letters were sent home giving permission for the students to be seen at the clinic. This will free parents from leaving work and keep students in schools, as well as provide education and counseling. This is much needed as currently there is no STD education in place. This is a big need, because at our July STD clinic, 160 people were seen with a 22% positive rate. The average age of a person with an STD was 13-20 years old, with the majority being 13-17. Also, there were 45 pregnant CASHS students on the first day of school. Our school health center does not handle family planning. Students will be referred to our Family Planning/Community Outreach clinic at 455 Lincoln Way East. It is close enough that students can walk from the high school, and everything is free and confidential. By law, we cannot notify parents about STD or pregnancy concerns.

Joanne will continue to draw attention to the STD and pregnancy problem through Public Opinion articles. She asked for Taskforce members to educate the community about the school health center when possible.

## C. Strategy 1.1.1.2

C. Strategy 1.1.1.2: Recruit and Retain Primary Care Clinicians and Dentists to Franklin County

Keystone's FQHC status lets us recruit J1 Visa doctors, which is an agreement that allows providers to stay in the country if we sponsor them. However, it is often difficult to recruit providers to a rural area as opposed to the amenities available in a city.

Kris said her practice tries tells potential providers about our private schools, access to outdoor activities, the area ballet and music schools, and close access to multiple metropolitan areas. She asks spouses to sit in on the interviews as it is important they like the area too, and have someone show them around the community on their first day.

It is also helpful to recruit providers before they

graduate with a promise to help pay back student loans for a commitment to work at your facility.

There is a shortage of all medical personnel, including physicians and mid-levels, speech, occupational, and physical therapists, nurses, and EMTs.

D. Strategy 1.1.1.3

D. Strategy 1.1.3: Advocate for Advanced Practitioners to Practice to the Fullest Extent of Their License

VoTech offers a Medical Assistant program; many courses are only six weeks, but the school is making it a two-year program. Joanne plans to meet with Jim Duffy from the school to discuss a ladder concept, which would encourage students to further their education. If they are interested in becoming an MA, they may make a great LPN or RN. Joanne also believes students should be taught soft skills that will benefit them in all areas of their lives.

We should be in the schools talking to kids, trying to get them interested in a career in medicine. We need to grow our own workforce. Keystone plans to participate in a dental hygiene course with the high school.

Many medical field graduates of The McCann School of Business and Technology are working at Holy Spirit. We may be able to recruit some of these students who want to work closer to Chambersburg.

E. Strategy 1.1.1.4

E. No discussion

F. Strategy 1.1.1.5

F. No discussion

G. Other Discussion

G. Keystone is the only Dental office in the area that accepts both MA and a reduced fee program. With the support of Summit and the Community Benefit Grant, we are able to provide these services for people who otherwise would not have access. We even have many patients travel from the surrounding counties, and don't turn anyone away, regardless of their ability to pay.

We have hired our first Pediatric Dentist, and she will be able to do surgery in Chambersburg instead of referring patients to Mechanicsburg as we currently do. We recently sent 92 referrals in one month, so her presence will be an asset to both Keystone and the community.

	We also hope to add dental services to the school-based health clinic in the future.	
Updates From	No discussion	
Membership:		
Next Meeting	November 17 <sup>th</sup> , 2016 at 11:00 a.m.	
Adjournment		Joanne adjourned the meeting at 12:00 p.m.

Respectfully submitted by:

Christina Methner, Recorder